



# ACC Requests Update

A new, streamlined process will be in place to submit Arch Mods.

Starting 01/17, you will be able to submit requests **electronically** through the resident portal

<https://HiddenLakes.connectresident.com> and track the approval status from emails automatically sent to you. - **No more scanning or emailing.**

To submit a request, watch this short video that walks through the process:



<https://bit.ly/ArcRequestDFW>



The first step is to register to the Connect Resident Portal. Use the QR code (←), to do so.

<https://bit.ly/RegisterDFWConnect>

If you need support registering to the portal, please call our 24/7 Care Center at: 877-378-2388



\* Please note that the URLs are case-sensitive

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